

# Quality and Environmental Policy



## **VERCO Office Furniture Ltd**

VERCO is engaged in the manufacture of high quality chair and cabinet furniture. We are one of Britain's leading office furniture designers and manufacturers and we are passionate about innovation and excellence as well as about our furniture. Our main processes include woodcutting, upholstery, assembly and finishing. We have developed and will continually improve our quality and environmental management system to ensure that we consistently provide better products and services which are to the requirements and standards set by our clients and comply with relevant legislation. Our system is operated in accordance with the current versions of the ISO 9001 and ISO 14001 standards.

## **VERCO's commitment to quality**

VERCO's management system ensures controls are in place to ensure high-quality performance that gives customer and client satisfaction, by fulfilling the following commitments:

- Ensuring that all processes conform to internal and external requirements, customer contracts, appropriate standards and statutory or regulatory requirements.
- Continually review new methods, tools and concepts for the business.

## **VERCO's commitment to the environment**

We recognise also that the delivery of our products and services has an impact on the environment. We are committed to operating our business responsibly and minimising our impacts wherever possible and will use the management system as the basis to deliver upon the following commitments:

- To fulfil our compliance obligations, including statutory legal requirements and other requirements, that relate to our environmental aspects.
- To protect the environment via continual improvement of the management system to enhance environmental performance and prevent pollution by managing the use of resources efficiently, reducing waste and responsible sourcing of materials, in line with our significant environmental aspects.

## **Our improvement objectives**


The commitments to continual improvement made within this policy will be delivered in practice by VERCO's quality and environmental objectives, consistent with the strategic direction of the business. VERCO is committed to an appraisal of its quality and environmental performance on at least an annual basis, where this policy and the improvement objectives will be reviewed for continuing suitability and relevance to the business.

## **Communicating our policy**

VERCO employees are made aware of their personal obligations and involvement in improving business performance, and they will be provided with the appropriate training and resources to achieve this.

This policy is communicated to all employees and personnel working for and behalf of VERCO. It is also available to all interested parties, including the public, upon request.

## **Approved:**

Signed :  .....

**Richard Vere**  
**Managing Director**